






WARWICK GATES FAMILY HEALTH CENTRE

Dr Suzanne Redfern
 Dr Jennifer Burns
 Amanda Kettle
 Dr Laura Newsome

Friends and Family Testing (FFT) July 2024

				
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely
35	4	1	1	

Please tell us what we are doing well	. Dr Burns is very brilliant not just a Dr. I don't know where I'd be today without Dr Burns. The staff are brilliant, and you are family to me. Dr Burnes is like family and I'm also grateful of Mickey. . Friendly .Receptionist are caring and helpful .Staff are fantastic .Frances the paramedic is a credit to the practice very polite .Dr Tucker is very knowledgeable .Liz is a star .Appointments available
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	.Friendly Staff . Reception Polite and efficient both in person and phone Secretaries also very efficient Nurses and clinicians wonderful and attentive .New system is fantastic and so easy to get through on the phones . Travel clinic extremely clear and efficient
Please tell us how we can improve	