



WARWICK GATES FAMILY HEALTH CENTRE

Dr Moira Rose
 Dr Suzanne Redfern
 Dr Jennifer Burns
 Amanda Kettle

Friends and Family Testing (FFT)

				
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely
30	5	2	2	

<p>Please tell us what we are doing well</p>	<p>. You're very good stuff. New Booking system is brilliant .Receptionist polite .Drs extremely helpful .Able to get appt same day .Friendly . It's nice to input info of the problem as sometimes a f2f isn't required. Nicole was brilliant helping to sort out my medication. Alyson is polite. Toni is absolutely brilliant, so kind and patient.</p>
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Please tell us how we can improve

.Late policy to have at front of desk to avoid confusion and different answers. This also avoids stress for receptionists.
.Keep on top of medical reviews