

WARWICK GATES FAMILY HEALTH CENTRE

Dr Moira Rose Dr Suzanne Redfern Dr Jennifer Burns Amanda Kettle

Friends and Family Testing (FFT) – February 2025

Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely
27	4	1	4	0

Please tell us what we are doing well	"Very efficient at booking same day appointments"
	"Brilliant service called at 9.30am, seen by 10.15am – addressed all my needs – great triage service"
	"So impressed with online system so amazing – system is quick and efficient and really easy to use"
	"Reception (Megan) was AMAZING, friendly and helpful such a delight to talk to"

Please tell us how we can improve	