Waterside Medical Centre: Friends and Family Test Results 2025/26

Overall, how was your experience of the service?

FFT Rating	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sept 25	Oct 25	Nov 25	Dec 25
Very good	106	110	106	119	82	74	134	112	112
Good	11	6	6	5	8	5	11	8	10
Neither good nor poor	0	1	0	1	0	0	1	0	3
Poor	0	1	1	0	1	0	2	0	1
Very Poor	1	1	1	0	0	1	1	2	0
Don't know	1	0	1	0	0	0	0	0	0

How likely are you to recommend our service to friends and family if they need similar treatment or care?

FTT Recommend?	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sept 25	Oct 25	Nov 25	Dec 25
Very likely	109	105	106	114	85	72	134	108	115
Somewhat likely	0	8	7	8	5	5	8	10	6
Neither likely nor unlikely	3	1	0	2	0	1	3	2	4
Somewhat unlikely	1	3	0	0	1	1	2	1	0
Very unlikely	0	0	1	1	0	1	2	1	0
Don't know	1	1	1	0	0	0	0	0	1