

## Would you like to be part of the Patient Participation Group?

Please tear off this part of the leaflet and hand in to Reception during opening hours (Monday to Friday 8am to 6.30pm) or email details to [admin.cubbingtonsurgery@nhs.net](mailto:admin.cubbingtonsurgery@nhs.net)

**Name:**

**Address:**

**Telephone:**

**Email:**

**Would you like to be involved:**

(Please tick)

Online Community

In person

Once we have received your details, someone from the surgery or the PPG will be in touch.

**Cubbington Road Surgery**  
**115 Cubbington Road**  
**Lillington**  
**Leamington Spa**  
**CV32 7AT**



**01926 453080**



**[cubbingtonsurgery.nhs.uk](http://cubbingtonsurgery.nhs.uk)**



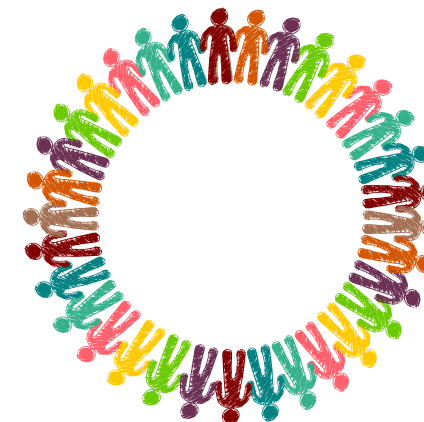
**[admin.cubbingtonsurgery@nhs.net](mailto:admin.cubbingtonsurgery@nhs.net)**



**@cubsurgery115**



## Join our Patient Participation Group



**Friends of**  
**Cubbington Road**  
**Surgery**



## What is the Patient Participation Group (PPG)?

A Patient Participation Group (PPG) is a group of people who are patients of the surgery and want to help it work as well as it can for patients, doctors, and staff.

The NHS requires every practice to have a PPG.



## Why should I join?

As a patient, parent, carer or friend, your experiences matter. You can bring different ideas to the surgery to help us treat patients better, improve what we do and you will also gain a better understanding of the NHS.

## Will my views be heard?

Your views will be listened to and are important to us. Although it may not be possible to act on every suggestion, all patient feedback is valuable and will be taken into consideration. Working in a spirit of mutual respect, openness and trust, all views will be discussed and, where appropriate, we will work together on solutions.



## How often does the Patient Participation Group meet?

We know that you are busy, so we only meet a few times per year and hope you can join us. If you can't make the meeting in person, don't worry, you can still be part of our online PPG community.

## What is an online PPG community?

Our online PPG community is a group of patients who would like to be part of the Patient Participant Group but are unable to attend meetings in person. They get involved online instead. Information such as minutes of the PPG meetings, practice newsletters and surveys will be shared electronically. It means that if you are unable to attend, you can still be kept informed, give your views, and participate.