MINUTES OF RINGMEAD MEDICAL GROUP PPG MEETING HELD AT

Great Hollands Education Room

Monday 15 December 2025 AT 1.30 PM

PRESENT:

	Alan Brown	Chair
	Mike Blackman	
	Roger Halliwell	
	Richard Fenny	
	Liz Halliwell	
	Andrew Turner	
	Vivien Gunner	
	Glenys Kiff	
	David Ainslie	
	Sandy Sweet	
	Richard Fenny	
Practice:	Dr Anant Sachdev	
	Jane Taylor	
Apologies:	Carole Doran	
	Rita McNicholas-Gumm	
	Beryl Kingsnorth	
	Mike Butcher	
	Karen James	
	Tania Hewitt	
	Tina Mackenzie Boyle	

1. **The Chair welcomed everyone to the December 2025 meeting.**

2. **Minutes of previous meeting**

   The Minutes of the Meeting held on Monday 15th September 2025 were agreed after the following correction

   The age range for free Flu vaccines was shown as 6 years old and should have been 65.

3. **Practice Report**

   Notes from Jane Taylor:

   New Staff

   HCAs - Lucy Cooper and Csilla Berta
   New GPs - Dr Paranjothy Karunaharan (m)

Dr Chaluka Gunasekara (F)

Prescriptions Clerk - Anna
PSAs - Gemma, Sonya and Jodie

Leavers
Dr Colbin Jose
Dr Suraj Bassi
Dr Mandeep Sahota

We still are continuing to recruit for staff and GPs.

We held a recent staff Xmas party Dec 5th at a local hotel, good fun had by all.

We continue to work with the new online triage Rapid Health, looking at the feedback from patients which has been positive so far.

We continue to discuss Rapid Health weekly and look to improve the service as best we can. Although the data we receive back from Rapid Health is minimal, we can see that in the first month 800 patients booked an appointment directly without the need to contact the surgery.

At the next meeting I can present the 6 monthly audit on complaints and Significant events. I report that complaints are down by 26.3%

4. **Blood Tests - should the practice be offloading medical decisions relating to results and any required follow-up tests on patients**?

David brought up a case where the practice was very slow to respond to a patient's blood test and when the results appeared in the NHS app, the text that accompanied it seemed to indicate that an urgent follow up was required, but no contact was made to the patient in response.

Dr Sachdev explained that a specific notification procedure by the practice was a work in progress. He agreed that the wording of the comments on the test results would have to be changed.

As for annual blood tests, linking these to annual reviews was important. This is where such matters can be discussed between the GP and patient. For specific conditions like diabetes, the annual checks are part of a managed pathway.

In the case of test results, the NHS is expanding Connected Care so that hospital and GP practice results are shown in the same place. This will improve access to data and save a lot of transcription work in the practice.

A discussion followed regarding Point of Care testing where the results can be seen in the GP practice or even at home. However, a number of blood tests are not specific enough to justify the cost to the practice.

The INR tester is very good for those on warfarin and is relatively inexpensive for patients to purchase for home use.

A further point was made about the instructions when a patient books their own test at a centre like Heatherwood, Aldershot or Frimley. These centres do not follow the same practice regarding the blood forms generated at the surgery. Only Heatherwood does not require a blood form while the others do. This is not very clear on the text sent out by Ringmead. Jane undertook to look into a better phrasing.

5. **Any Other Business**

a. It was agreed that a Health event would be organised in the new year and the topic would be changed to cancer. Jane would generate a list of suitable dates and the PPG would investigate venues.

b. Dr Sachdev raised the Information Desk. After some discussion it was agreed to make a new start. Andrew was particularly willing to 'just start'. It was agreed that the PPG would take the Info Desk forward.

c. The recent campaign to challenge the local authorities and the ICB to take seriously the impact on local healthcare services. The catchment area for Ringmead includes the developments near Crowthorne and those in South Wokingham. Correspondence so far between the chair and the two Councils and the Bracknell MP have been rather predictable and formulaic. There is a clear matter of a split of responsibilities, but a more holistic approach is required to make progress with the real issue of an explosion in patient numbers.

The chair will meet with the Bracknell MP in January,

Sandy expressed the need to hit the right people. She has contacts with the South Wokingham MP and the ICB that she will share.

Dr Sachdev will be meeting the ICB this week to gain more information

d. The CQC has been reviewing the practice again over the past two weeks. The result should be published in Feb/Mar.

6. **Date, venue and time of next meeting (AGM)**
Great Hollands Education Room, Monday 2 March 2026 AT 1.30 PM