



## Watling Medical Centre Patients' Newsletter March 2022

### Patients Participation Groups Annual General & Ordinary Meetings

‘Watling Medical Centre has a vibrant Patient Participation Group (PPG). The PPGs function is to provide a conduit for exchange of information and views between the patients & the practice.

If you are interested in becoming a member of the PPG or are simply interested in seeing how we operate, then why not join us for our AGM and Ordinary meetings which is being held on the 24th March 2022.

[AGM agenda](#) and [Ordinary meeting agenda](#)

Request your PPG meeting participation Zoom invite by e-mailing us on [wmc.ppg@nhs.net](mailto:wmc.ppg@nhs.net) ‘

*Mr Michael Grossman, Watling Medical Centre PPG Chair*

### New website

We are very pleased to announce our new website which can be accessed via [www.watlingmedicalcentre.com](http://www.watlingmedicalcentre.com)

The new website is easier to navigate and is accessible in range of languages. E-Consult, NHS app and Patient Access services are there for your ease of access.

We do understand that it is sometimes difficult to get through to us on the phone. If you have not already done so, **please give e-Consults a chance**. You can use e-Consults for your medical or admin queries. We will reply to you within 48 working hours.

### Covid-19 vaccination update

Watling Medical Centre continues providing Covid vaccination for:

- 5-11 years old immunosuppressed patients
- 12-15 years old (1<sup>st</sup> and 2<sup>nd</sup> doses)

- Everyone over 16 years old (1<sup>st</sup>, 2<sup>nd</sup> doses and booster)

As of next week, we will start contacting all those over 75 years old to invite them for their 2<sup>nd</sup> booster vaccine (6 months after their 1<sup>st</sup> one). If you do not hear from us, please contact the practice to book your appointment. A guide to spring booster programme can be found [here](#).

### **Patient hospital transport**

Please note that hospital transport needs to be booked by patients (or their family members/carers) directly. This is not something the practice staff can continue doing as, very often, we do not know the answers to the questions asked, which results in transport requests rejections.

Please find all the local hospitals' transport request arrangement details [here](#).

### **Watling Medical Centre – Burnt Oak, building extension**

We have started extension work at our Burnt Oak site to add two more clinical rooms at the back of the surgery. Our patients' list size has now passed 17,000 patients. We have also increased the number of our GPs, nurses and other clinical staff.

We hope to complete the work by September 2022.

### **Staff news**

As a part of our local Primary Care Network, we are very lucky to have additional medical professionals helping with your care. You may have already met some of them:

Practice pharmacists – Neema Shah, Fatema Khanbhai and Janki Joshi

Pharmacy technician – Sajida Saggu

Social prescriber – Berenice Odoffin

Mental health clinician – Jairos Batisai

Dietitian – Vanitha Subbu

Physiotherapist – Sam Jenkins

We are pleased to announce that both Dr Namrata Gandhi and Dr Sophie Kahn gave birth recently. Dr Kahn and Dr Gandhi as well as their babies are all doing well. Dr Shabana Daya, Dr Arwa El-Sheemy (both of whom have trained at Watling) and Dr Bhavini Shah are covering for their maternity leaves.

