

**Patient Participation Group Minutes**  
**8<sup>th</sup> March 2023**

**Remotely Attended:     JT & MT**  
**PS,AW,CW, JK**

JT thanked everyone for attending, and gave an update on things happening within the practice in the near future:

- New phone system being installed on 14<sup>th</sup> April 2023
- Staff – Dr Shall will be going on Maternity Leave at the end of April 23 for one year. Dr Kahan will be returning from Maternity Leave in June 23. Dr Subhan will be covering maternity leave as a Locum.
- Discussed the F2 and Registrars.

JT explained the new elements that form part of the GP contract.

JT asked the group for input regarding the new changes ahead. Advised the group that we will no longer be doing phlebotomy at the practice as the funding has been withdrawn, but funding could be reinstated in the future. We are currently offering 70/30 Face to Face appointments currently. The Specific Long Term Condition Programme within the PCN. Informed the group regarding the upcoming junior doctors strikes and explained the role of the PCN pharmacist.

Feedback from group members:

JK -Submitted a patchs consultation requesting a pharmacist but received a call from a doctor, when not necessary.

CW- said that patchs is not always available. JT explained the process of patchs and the times that it is switched on and off.

PS -said that her neighbour had recently registered with the practice and complimented the staff and the surgery.

JK asked about the Spring Covid Boosters. JT advised that the boosters will only be offered to the Over 75's and extremely vulnerable patients, eligible patients will be contacted.

JK complimented the reception team on if they don't know something they will find out and get back to the patient.