Friends and Family Data
1st January 2026- 31st January 26

Total Reponses Received	283
Very Good	223
Good	43
Neither good nor poor	13
Poor	6
Very Poor	8
Don't know	3

Positive

- Completed Econsult and had an appointment the following day.
- Great service with a friendly atmosphere
- Nurse punctual
- Excellent care from the Nurse and GP relating to my hypertension.
- Appointment reminders – fast and efficient – doctor listened and provided support.
- Very Good communication by all.

Negative

- Was advised to go to the pharmacy, however was referred to the GP.
- Appointment was cancelled 3 hours before the appointment
- Attended an appointment which was made in error by the practice.