Friends and Family Data
1st December 2025- 31st December 25

Total Reponses Received	254
Very Good	194
Good	33
Neither good nor poor	10
Poor	5
Very Poor	11
Don't know	1

Positive

- Swift and polite at the desk, same with then appointment
- Saw the Nurse had no issues getting my blood
- Nurse punctual and explained the full procedure
- Receptionists are excellent
- I completed an Econsult and was contacted within 70 minutes

Negative

- Nurse could not manage to take my blood, had to make another appointment.
- Clinician running 50 minutes late
- I had to collect my B12 from the Pharmacy, which was an issue.